

Eric Townsend

- Lead US SMB Partner & MSP Marketing Activities
- 2020: spent over 700+ hours with SMB channel partners
- Involved with Channel Peer Groups For 13 Years
- Working with Various Industry Partners
 - RMM software vendors
 - Distribution partners
- Let's Get Connected
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Our Conversation Today

- Overview of Intel Commercial Client Specialty Program
- Real World IPA Success Story
- 2022 Trends- MSP Growth Areas & Hybrid Worker
- Roundtable Q & A



Two People Will Win....



Intel Partner Alliance Commercial Client Specialties



Changing face of value delivered by channel partners

VALUE CREATED BY VARIOUS CHANNEL PARTNERS IN THE FUTURE

TRADITIONAL VALUE DELIVERED

From IT distributor...

Procures IT hardware products from OEMs and offers line-of-credit/financing support for—and distribution to—downstream channel partners

- to -

...value-added distributor

Aggregator/orchestrator that serves as cloud marketplace/cloud exchange by connecting diverse players in the channel ecosystem, including ISVs, local and regional resellers, SIs, and IT service providers

From today's VAR...

Develops tailored solutions on top of OEM offering; integrates ISV offerings to deliver packaged solution to customer

– to –

...the new VAR

Industry-specific capabilities, SMB/local expertise and customer relationships

Managed services for customer's IT infrastructure needs

Ecosystem connections with ISVs and other channel partners

From an SI...

Specializes in vendor selection, systems integration, implementation of final solution, post-deployment support, and some level of industry/domain specialization

– to –

...value-added SI

Niche and specialized industry IP/capabilities

End-to-end IT advisory and consulting services (from pre-sale/selection through post-sale integration support)

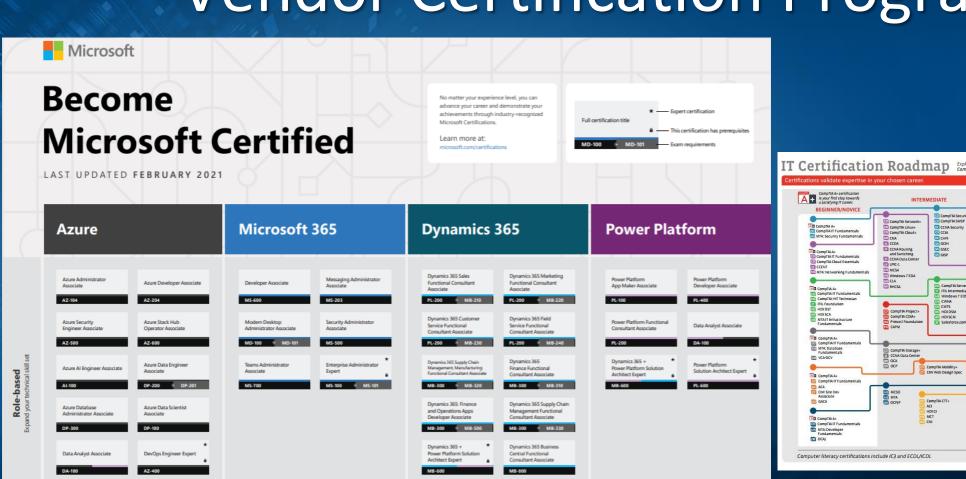
Ongoing managed services

PARTNERS OF THE FUTURE: NEW FORMS OF VALUE IN XAAS MODEL

Source: Deloitte analysis.

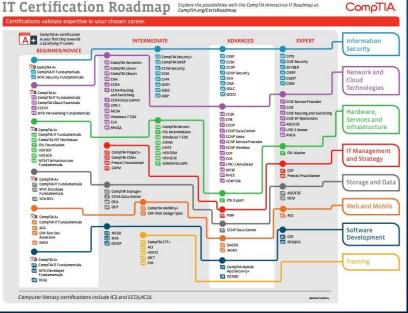
Deloitte Insights | deloitte.com/insights

IPA Specialties Are Similar to Other Vendor Certification Programs



Operations Apps Solution

Az-303 Az-304





Partnering with Microsoft

It's easy to start your partnership with Microsoft. This guide will walk you through each step as you begin your journey and grow your business.

Complete steps 1 through 3 first, then explore steps 4 through 9:



1: Join the Microsoft **Partner Network**

to unlock all membership resources and benefits for your partnership



2: Manage your membership

with Partner Dashboard and the Membership Management Readiness Guide



3: Activate your referrals, IURs and more

Leverage Microsoft Internal Use Rights (IURs) to build solutions and referral engine to reach more customers



4: Access training

to grow your business and technical expertise, and develop technical capabilities



5: Build a cloud practice

and take advantage of the digital transformation opportunity with tailored offers and tools



6: Access sales & marketing resources

including modern marketing education and ready-to-go campaign content



7: Program incentives

to receive rewards from Microsoft for your selling activities and impact





8: Support is just a click away

so you can search relevant topics and find answers to your questions fast



9: Stay connected

for support, additional resources, and the latest announcements and updates at aka.ms/uspartner

Chris Stastny

Commercial Sales Specialty Program Manager Intel

https://www.linkedin.com/in/stastnychris/

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Specialty Benefits

What is a Specialty?



A select group of partners that have deep expertise in a strategic segment.

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Managed Services Specialist

intel. partner

Device as a Service Specialist

Why become a Specialist?



Incremental Benefits

Typically:

- Market Development Funds (MDF)
- Points Promotions
- Badge/Designation
- Marketplace Promotion
- Incentives
- Exclusive /Events/Campaigns
- Possible Segment Specific Benefits



Unique Requirements

Typical requirements for participation:

- Sales
- Training/Competency
- Evidence of Technical/Business Capability

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Qualification Criteria

intel partner

CRITERIA



IPA Gold status or above



Annual* purchases of over 2,500 units of Intel vPro® platform product and/or base client systems.



Evidence of more than 250 Active Management Technology (AMT) client activations



Two employees to complete the **Client Managed Services Technical** Pro competency (nine courses).

intel technical pro



Must submit quarterly vPro sales report data to Intel (at registration, required for points allocation).

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Annual* purchases of over 5,000 units of Intel® Core™ processor-based product and/or Intel[®] Core[™] processor-based client systems.



Must have a promoted, published DaaS offering to include; new Intel-based systems, maximum three-year term fi nance, software, services and IT Asset Disposition**.



Evidence of at least 100 DaaS subscriptions per anum or last four quarters.



Two employees to complete the Intel Device as a Service (DaaS) Solution Pro Competency (six courses).



Must submit quarterly subscription sales report data to Intel (at registration,

intel solution pro

^{*}Last calendar year or last four quarters. Billings and/or Consumption sales eligible.

Real IPA Partner Success Story

BITDIRECT

BITDIRECT

- Florida-based MSP transitioning into space
- 30+ employees
- Serving 25+ managed services customers, 2500+ endpoints
- Intel Partner Alliance Gold Partner
- Intel Managed Services Specialist

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technical pro

Client Managed Services

BITDIRECT

- Value Of Qualifying For Intel Managed Services Specialty
 - Intel Technology Training On Managed Services
 - Proposal Based MDF Support To Drive 2022 Business Growth
 - Visibility With Other Large Partners In The Intel Marketplace
 - Other Items

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Client Managed Services

2022 Trends- MSP Growth Areas & Hybrid Worker



What's Coming In 2022- Technology





What's Coming In 2022- Hybrid Work

Productivity Anywhere

- Remote work is no longer optional for new job roles; a third of job vacancies in 2020 involved work that could be done remotely².
 As such, hybrid work is now business-as-usual.
- Technology will enable workplace equity and more effective collaboration and communications for team members not in the same room. Already, 9 in 10 employers in APAC are prioritizing enhancing the employee experience over the next three years!

Greater Use of A.I. and Data Analytics

- Businesses will leverage more on AI and data analytics to enable a more objective view on employee productivity and activities, workplace design planning, as well as pre-emptive infrastructure management for a distributed workforce.
- Data can be used to develop Workplace Personas³ that help employers make informed decisions on the types of technology investments needed, and to augment health and safety procedures in the office.

Office Spaces Reimagined for a Hybrid Future

- The nature of the office is changing; employers are adopting Office on Demand and Core-and-Flex models to balance effective use of office space with a distributed workforce. In Singapore, central business district (CBD) office occupiers could reduce their footprint by 10% to 20% over the next three years⁴.
- Office spaces will become culture hubs, with workspaces redesigned to facilitate collaboration, and to make the Return-To-Office something to look forward to.
- Traditional workspaces geared to the individual and groups of workers are transforming to workspaces that are role-, activity-, and purpose-driven.

Source: KPMG

Role Based IT Support Is Here

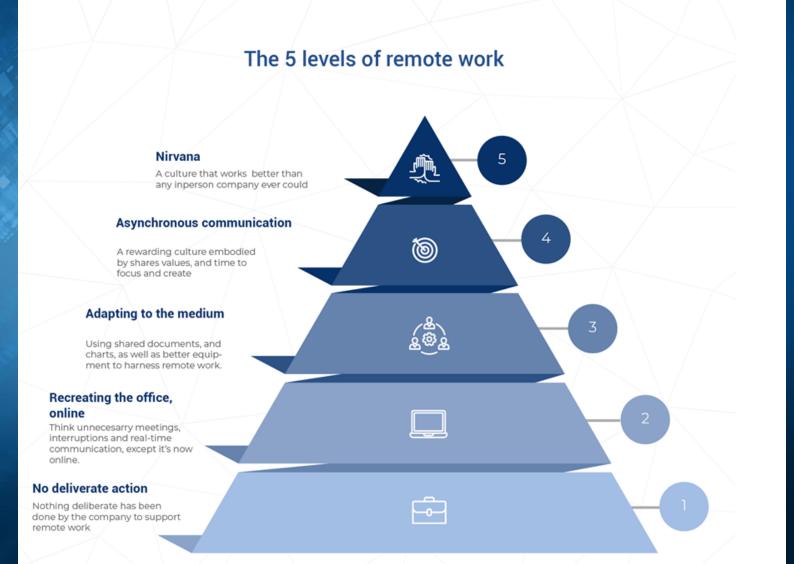




- 54% of CFOs will make remote work a permanent option for relevant roles
- 49% say the technology investments they are making during this time will position them better for the long term

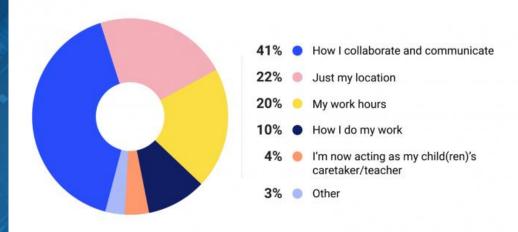
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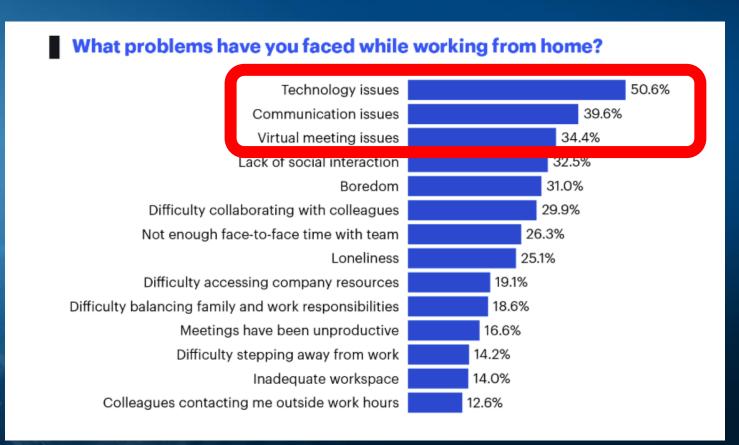
Remote Teams Are Becoming Distributed Teams



Distributed Team Work Experience Is Not Fully Optimized

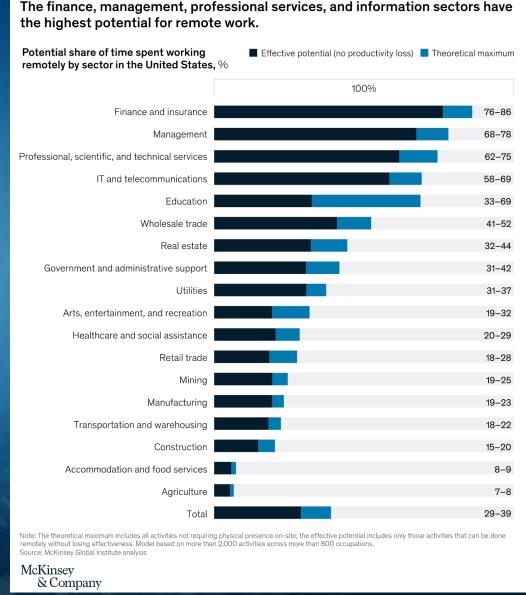
What has changed the most about your work now that you work remotely?





Source: Weekdone, SAP

Potential For Growth In Distributed Teams Is Here The finance, management, professional services, and information sectors have the highest potential for remote work.



The NeXT Normal- More Distributed Team Work Environments



Summary — Call To Action

- Send Email To <u>IPASpecialty@Fig-Street.com</u> to get signed up for Intel Partner Alliance Specialty
- Utilize All of Your Intel Partner Alliance Benefits

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Roundtable

Next Steps

Questions?
Tamara Chaney
Tamara@fig-street.com

Learn more IPASpecialty@fig-street.com



Take our Survey!

- Complete survey by Jan. 31
- On Demand thru Mar. 31



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- Configurations: {describe config + what test used + who did the testing, if other than Intel}.

DISCLOSURES

- 1. As measured by SYSmark* 2014 SE comparing 8th Gen Intel® Core™ i7-8650U vs. 4th Gen Intel® Core™ i7-4600U. SYSmark* 2014 SE is a benchmark from the BAPCo* consortium that measures the performance of Windows* platforms. SYSmark 2014 SE tests four usage scenarios: Office Productivity, Media Creation, Data/Financial Analysis, and Responsiveness. SYSmark contains real applications from Independent Software Vendors such as Microsoft* and Adobe*.
- 2. REFRESH CONFIGURATIONS NEW: Intel® Core™ i7-8650U (Intel Reference Platform), 15W, 4C8T, Turbo up to 4.2GHz, Memory: 2x4GB DDR4-2400, Storage: Intel® SSD Pro 6000p, Graphics:
 Intel(R) UHD Graphics 620, BIOS version 117.07 with MCU 0x84, OS: Windows* 10 (version 10.0.16299.192) 4-YEAR-OLD: Intel® Core™ i7-4600U (Intel Reference Platform), 15W, 2C4T,
 Turbo up to 3.3GHz, Memory: 2x4GB DDR3-1600, Storage: Intel 540s SSD, Graphics: Intel(R) HD Graphics 4400, BIOS version139 with MCU 0x23, OS: Windows* 10 (version 10.0.16299.192)
- 3. EEMBC Browsing Bench Component Average Power (measured on Intel Reference Platform using a 42WHr battery and 25x14 Panel): Disconnect all USB devices, connect to a local WiFi access point and set the screen brightness to 200 nits (disable DPST, set brightness to 200 nits on a white background and enable DPST). Wait for 10 mins for the OS to completely idle and then launch EEMBC Browsing Bench using Microsoft® Edge Browser. Set the web pages to idle for 20s in between page loads. Measure power for the duration of all page loads and report 3 run median. Intel tests resulted in an average of 9.5 hours of battery life.
- 4. As measured by Microsoft* Power BI Data Source Change Workload comparing 8th Gen Intel® Core™ i7-8650U vs. 4th Gen Intel® Core™ i7-4600U. Measures the time to load, query, calculate statistics, and draw 6 charts from a different local data source containing 2.2 million sales records
- 5. As measured by Office Productivity and Multitasking Workload: comparing 8th Gen Intel® Core™ i7-8650U vs. 4th Gen Intel® Core™ i7-4600U. Slack is open in the background while a 2.28 MB, Microsoft PowerPoint.ppt presentation is exported as a 1920x1080 H.264 .mp4 video presentation. While the video presentation is being created 1) a 6.49 MB, 844 page, Microsoft Word .docx document is converted to a 7.98 MB, PDF file and 2) a 70.4 MB, Microsoft Excel .xlsm macro-enabled worksheet that is recalculated.
- 6. Remote desktop diagnosis can cut the cost of an IT service call in more than half from \$187 to \$60. CompuCom vPro study 2014, IT helpdesk data.
- 7. Cost reduction scenarios described are intended as examples of how a given Intel- based product, in the specified circumstances and configurations, may affect future costs and provide cost savings. Circumstances will vary. Intel does not guarantee any costs or cost reduction